



## Live Food in Cold Weather

In order to bring your live food around it is essential that you carefully follow the instructions below.

### Upon receipt of your live food:

- Unpack the outer boxes
- Layout all pre-packs so that air can circulate around them
- Place the tubs in a warm dry room (18-25 degrees centigrade)
- **DO NOT** under any circumstances apply external heat to cold live food.
- **DO NOT** put them on heat pads/strips, in a warm vivarium or shine lights on them. This is very important as trying to warm live food up too quickly will kill them.
- For bulk quantities in bags – hold the bag horizontally and gently shuffle the bag to spread the cold insects out and leave them horizontally to recover as above.
- Full recovery may take between 2-4 hours, so please allow your insects plenty of time.

99% of live food will recover fully providing they are treated correctly upon arrival.

Any questions, please do not hesitate to contact a member of staff on 01782 777423